



جفرا
Jafrā

للإغاثة والتنمية الشبابية
For Relief and Youth Development

ANNUAL REPORT 2019



**WE EMPOWER
COMMUNITIES**

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Dear Friends,

Jafra is pleased to share its 2019 annual report.

We'd like to take this opportunity to send warm thanks to all our teams in all the fields we serve. Volunteers, mainly youth issued for the refugee and vulnerable populations themselves are, together with the staff members, the core component of our action. They are the spirit of Jafra, contributing to bring hope and empower the local communities.

2019 is marked by the ending of an official Jafra action in Sweden, where most of the refugees served since then found their own path to build a new life and secure the basic needs for their families. We wish the best of luck to all in their new lives.

2019 is also marked by the effective opening of Jafra actions in Lebanon, in 3 Pelstinian Camps where a high number of Palestinian and Syrian refugees are in need of services. In 2019,the economic situation in Lebanon becomes dire and refugees are the 1st to suffer from the lack of work and the lack of access to basic needs. This is why Jafra decided to drive its attention to Lebanon, where 1 on 5 inhabitants is actually a refugee.

We wish you get to know Jafra’s actions better, through the reading of our Annual Report 2019.
Good reading,

HO, Beirut, Lebanon

WHO WE ARE



JAFRA VISION

Refugees empowered to lead positive and sustainable change in their communities.

We are what our community needs us to be.

To commit to the goal, Jafra focused on Need Assessments especially for the new field opened; Lebanon.

Needs are different from a location to another and can evolve quickly in time. In 2019, a huge change began to occur in Lebanon, while situation remains dire in Syria.

Jafra is thus expanding projects and works throughout Lebanon while keeping the main projects in Syria.

Unfortunately, and despite its membership to the EU, Greece does not provide refugees with the protection and basic needs they need. Jafra thus persists there too and live thanks to the high level of commitment of the volunteers.

JAFRA MISSION

Jafra Foundation utilizes global best practices and resources, while employing local knowledge and tools, to understand and effectively meet the needs of vulnerable people within refugee camps and gatherings.

ORGANIZATIONAL DEVELOPMENT

In 2018, an induction program for new staff members and volunteers was prepared to allow everyone involved with Jafra to be aware of and committed to all policies and regulations in place.

In 2019, the newly designated program called "Volunteer manual" was tested in Greece, where staff is mainly constituted of volunteers. The taken step showed us the strong points and those that need revision and upgrade, before implementing the program in all the fields in 2020.

In 2019, we kept working on the full gender disaggregation of our data.

Updated Policies/Manuals/SOPs:

- Child Protection Policy
- Cash Transfer Programming SOPs
- Code of Conduct
- Duty of Care
- Finance Manual
- Procurement Manual
- Safety & Security Policy
- Human Resources Policy
- Communications Policy
- Monitoring, Evaluation, Accountability & Learning Policy
- Anti-Fraud, Bribery & Corruption Policy
- Gender Equality Policy
- Protection from Sexual Exploitation and Abuse (PSEA) Policy

In 2019

Jafra aided 243,579 individuals across 11 programming sectors

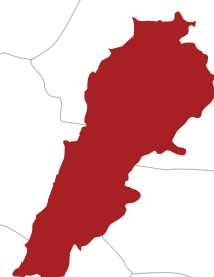
62 successful projects activities implemented in 3 countries



Syria



Greece



Lebanon

FOOD SECURITY &
LIVELIHOODS



CHILD PROTECTION



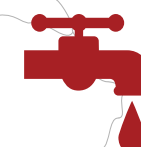
EDUCATION



YOUTH



WASH



HUMAN RIGHTS



HEALTH



EMERGENCY
RESPONSE



SHELTER



SOCIAL COHESION



CULTURAL
SUSTAINABILITY



PROGRAM SECTORS AND ACTIVITIES

Food Security and Livelihoods

Food Security is achieved *“when all people, at all times, have physical, social and economic access to sufficient, safe and nutritious food that meets their dietary needs and food preferences for an active and healthy life”* (FAO).

Livelihood encompasses *“people’s capabilities, assets and activities required to secure basic living necessities. It is sustainable only when it enables people to cope with and recover from shocks and stresses and enhance their well-being and that of future generations without undermining the natural environment or resource base”* (IFRC).

Through Jafra’s diverse programs, our aim is to relieve poverty, improve economic well-being and build people’s capacities to restore their livelihoods and strengthen their resilience.

Programs

Regular Food Basket Distribution

In areas that are highly challenging and where markets and income generating activities are yet to be restored, Jafra provides the most vulnerable households with regular food baskets, meeting their nutritional and dietary needs.

Agriculture

Jafra invests in farmlands through nurturing, planting and yielding crops that are distributed to the most vulnerable households. Jafra also supports smallholder farmers to develop their production capacities through provision of agricultural inputs, water, seeds, fertilizers and a series of trainings. Farmers are further reintegrated in the market system, supplying food items and generating income.

Livestock

Jafra provisions food-producing animals accompanied with health services, food, water supply and shelter.

Cash Based Intervention

In areas where markets are functioning and accessible, Jafra provides vulnerable households with cash; enabling them to fulfil their needs in a dignified manner while contributing to the local economy.

Households lacking income due to the lack of job opportunities are selected to participate in Jafra’s Cash for Work program, sustaining a monthly income and learning new skills which further enhances their employment opportunities.

In vulnerable households where none of the members are able to work, (especially female-headed holds, and with the absence of the breadwinner), Jafra provides them with Unconditional Cash Transfers.

Vocational Trainings and Economic Well-Being

In times of crisis; markets are affected and education is interrupted, causing a substantial increase in unemployment rates. Jafra aims to provide youth with technical skills and employment opportunities, improving livelihoods for long-term economic well-being.

Jafra offers an array of vocational trainings for both females and males on topics related to the markets needs. Trainees are then either linked to job opportunities, or provided with small grants under the guidance of a financial expert guidance to establish income generating businesses.

Child Protection

The Jafra Foundation is committed to safeguarding children from harm by striving to create safe, supportive and positive environments for children. Having Child Protection instilled as our core strategy; we offer a Child Protection program in all our areas of operation through provisioning several related services.

Jafra secures Child Friendly Spaces (CFS) in which children can play, learn and develop positive coping mechanisms.



Programs

Structured and Semi-structured Psychosocial Support

We offer structured psychosocial support using the DEAL Methodology (adopted from our partners), which is a 16-week life skills course that is focused on strengthening the healthy development of children and young people living in areas affected by conflict. It’s a semi-structured psychosocial support system with the objective of allowing children to play, learn and have fun whilst endorsing stability and routine in a disruptive environment. Activities include clubs (gymnastics, football, painting, drawing, dancing, handcraft, chess, karate, origami, theatre, cinema, puppetry, singing, poetry, science, story-telling...) and Open Days (organized with the participation of parents and community members to celebrate their children’s development and achievements).

Awareness Raising Sessions

Awareness Raising Sessions and activities on Child Protection (Child Abuse, Child Labor, Forced Recruitment to Armed Groups, Physical Exploitation, Health & Safety, Child Marriage, and Children’s Rights & Obligations) is another essential part of Jafra’s Child Protection program. Sessions are also provided to parents and key community members with the aim of adopting a holistic approach towards child protection. With the help of our partners, Jafra developed interactive and educational awareness raising materials.

Case management

Where possible, Jafra does Case Management; linking with actors on the ground we offer specialized psychological services to whom identified children are referred to.

Staff Training

Jafra and its partners provide several trainings to all Child Protection program staff, including but not limited to: Structured Psychosocial Program, Structured Recreational Activities, Safe Identification and Referral, Monitoring & Evaluation.

Education

In times of war and crisis, education is all too often interrupted or denied, leaving children and youth including refugees, migrants and internally displaced people (IDPs) – without access to education. Our goal is to provide children and youth with access to quality education so they can pave their way to a better future. Education protects children and youth empowering them, their households, and communities to recover from crises by increasing their resilience.

Education is a basic human right that has been widely proclaimed by several international normative instruments such as the “Universal Declaration on Human Rights”, the “Convention on the Rights of the Child” and the “Convention Relating to the Status of Refugees”.

Programs

Non-formal Education

In all the targeted areas, Jafra provides non-formal educational opportunities to children and youth aged 4 to 22 years old. Furthermore, our inclusive learning approaches value all students with special attention to children with disabilities.

The students of the Jafra Foundation are guided in their preparation to sit for official government exams and are provided with the logistics to reach

the exam centers.

Jafra provides safe and supportive learning spaces equipped with necessary materials, as well as supports staff and their families.

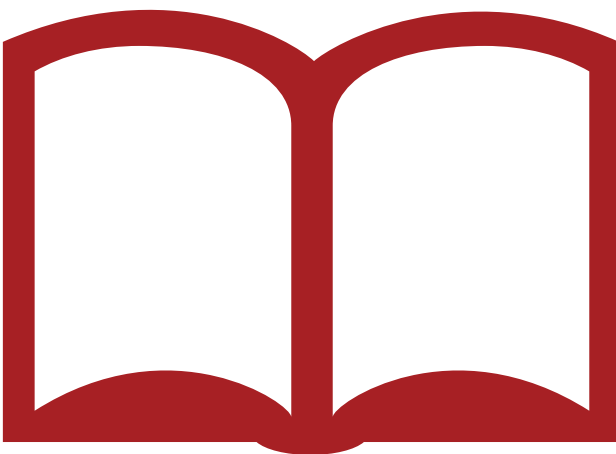
Distribution of Books and School Kits

Jafra oversees the provision of school books, stationery and uniforms for students. With the aim of implementing a holistic approach, Jafra frequently conducts “Back to Learning” campaigns to raise awareness for both children and caregivers on the importance and right to education.

Teachers and Staff Training

The Jafra Foundation staff are qualified and well-trained using the best pedagogical instruction. While the primary role of teachers is to facilitate knowledge, they are also responsible for building a warm environment, mentoring and nurturing students and in turn becoming role models for students.

Qualified teachers provide students with interactive, student-centered learning opportunities and approaches. To provide children and youth with quality educational experience, Jafra provides its teachers with a diverse set of trainings, including but not limited to: Education in Emergencies, Positive Discipline, Behavioral Management, Learning Diversities and Disabilities, and Up-to-date Pedagogy Trainings.



Risk Education

Countries with active armed conflict are always left contaminated with Explosive Remnants of War (ERWs) which often hinders reconstruction and livelihood processes as well as access to humanitarian aid. To help reduce possible harm and raise awareness, Jafra conducts Risk Education sessions with children and youth, introducing them to different types of dangerous ordnance and advising safe action. Outreach sessions are also conducted with adults throughout contaminated communities.

Youth

As a foundation founded by youth, we believe that youth are the backbone of any society hence direct its future. Jafra's aim is to support affected youth through building their capacities, developing their skills and enhancing their knowledge; empowering them to build their tomorrow, today.

Programs

Capacity Building

Management & Strategic Planning, Project Cycle Management, Human Resource Development and Financial Management are just a few of the trainings Jafra provides for youth.

Soft Skills

Foreign languages (such as English & French) and computer courses are accessible to youth throughout all our centers. They can for example learn the ICDL which is recognized worldwide.

Life Skills

To ensure a holistic developmental approach, Jafra provides youth with trainings related to communication skills, behavior modification and leadership skills, thus allowing them to instill the change they want to see in their communities.



WASH

Water and sanitation are among the urgent needs in an emergency. Interrupted access to clean water and sanitation services, in addition to absence of good hygiene practices, can often lead to disease outbreak; endangering the population's health and survival.

Jafra's WASH program aims to ensure the delivery of water and sanitation services to the most vulnerable communities to better improve living conditions. Jafra ensures that water provisioned to households adhere with international SPHERE standards.

Programs

Water

Provision of safe and clean water for drinking, cooking, personal hygiene, and household cleaning is met through water trucking from a safe source or through groundwater sources; following and its testing and relevant treatment measures. With the

help of our partners, we ensure that each targeted individual has access to a minimum of 15 liters of clean water per day. The rehabilitation of wells are conducted under the guidance of technical experts. Jafra then coordinates with the local authorities to ensure proper management and maintenance of the wells (post rehabilitation).



Sanitation

Solid Waste Management through collection, transportation and disposal of waste in identified dumpsites are located in remote locations away from households.

Construction of sanitation facilities, primarily latrines, in collective shelters with careful consideration to age and gender segregation. Rehabilitation of Sanitation facilities in schools, households and public facilities.

Hygiene

Jafra conducts Hygiene Awareness campaigns in all its areas of operation targeting children in specific and the wider community in general. Our campaigns aim to promote behavioral change and good hygiene practices.

Health

Poor health weakens the population's resilience and their ability to rebuild and develop their communities. With the help of our partners, our Health Program responds to the urgent emerging needs.

Programs

Pharmacy

Jafra establishes and supports existing pharmacies through drug provision and financial support.

Primary Health Care Center

Jafra provides preventive and curative services including general health, communicable diseases, reproductive health, well-child checkups and adult physical examinations. Other services include counselling, health education and promotion, drug provision and case management.

First Aid Training

With the aim of providing effective and prompt response in times of crisis, reducing injuries and improving chances of survival, Jafra provides First Aid training to volunteers and youth.

People with disabilities: as “no one should be left behind” even in most acute emergencies, Jafra conducts distribution of mobility aids for people with disabilities enabling them to better meet their needs.



Emergency Response

"Everyone has the right to a standard of living adequate for the health and well-being of himself and of his family, including food, clothing, housing and medical care and necessary social services, and the right to security in the event of unemployment, sickness, disability, widowhood, old age or other lack of livelihood in circumstances beyond his control".

In accordance with the Universal Declaration of Human Rights (UDHR) Article 25(1): in 2012, the Jafra Foundation initiated its Emergency Response

program providing lifesaving assistance to the most vulnerable population impacted by crisis.

The absence of basic needs impedes socioeconomic recovery and hinders resilience in affected populations.

As such, Jafra's Emergency Response program is designed to respond to various needs.

Programs

Food Items

- Food Baskets: adhering to minimum required nutritional values per individual (WHO).
- Communal Kitchen: serving daily cooked meals for households.

Non-Food Items

- Hygiene Kits: contain items to help maintain an individual's hygiene and dignity. In many cases, the distribution is supported with a brief emergency hygiene awareness session for the households.
- Household Essential Items: providing mattresses, plastic sheets, water containers and essential cooking utensils.
- Winterization Kits: providing blankets, sleeping mats, winter clothes and Sobia heaters to protect vulnerable population against harsh winter conditions
- Energy Requirements: provision of fuel and wood for electricity and heating purposes

- First Aid Kits: in areas that are susceptible to daily armed conflict and where medical services are almost absent, Jafra provides First Aid Kits thereby allowing initial attentiveness to urgent medical cases.

Shelter

Providing shelter in crises is an essential part of the humanitarian response; it ensures privacy, dignity and safety, that strengthens the resilience of individuals and communities.

Programs

- Provision of tents and shelter kits and materials such as plastic sheets that can be used to build a simple shelter
- Rehabilitation of communal shelters
- Rehabilitation of Education Spaces and Community Spaces.

Social Cohesion

With conflict, societies are torn apart and communication amongst parties and individuals are obstructed.

Jafra's work aims to promote social cohesion on one hand and civil society and local public actors on the other hand.

Cultural Sustainability

The increase of crises and conflict around the world is causing more people to seek refuge in foreign countries; forcing them to leave behind their societies, memories and traditions. As refugees struggle to integrate within their new societies; the development of mutual understanding, respect and open dialogue amongst cultures deems imperative.

Thus Jafra works with refugees

and host communities to promote cultural cohesion through photography and art exhibitions, musical and poetic symposiums, as well as lectures and workshops.

Human Rights

"Everyone has the right to seek and to enjoy in other countries asylum from persecution. This right may not be invoked in the case of prosecutions genuinely arising from non-political crimes or from acts contrary to the purposes and principles of the United Nations."

(Article 14 of the Universal Declaration of Human Rights).

Jafra believes that refugees can enhance their living conditions only when they recognize their own rights which are guaranteed through the international charters and conventions. awareness raising sessions on legal protection, non-discrimination, cultural differences and coping challenges are a vital part of Jafra's trend to guarantee the wellbeing of the refugees particularly women and children.

Furthermore, Jafra holds consultation sessions for refugees to help them understand the legal frame of being refugees and laws enforced by the country of which they seek asylum.

1 AIM INCREASE SUSTAINABILITY

In the ninth year of the crisis, humanitarian needs in the Syrian Arab Republic (Syria) remained staggering in terms of scale, severity and complexity, with protection risks persisting in a number of areas. The United Nations estimated that over 11 million people were in need of humanitarian assistance, including some 6.1 million internally displaced people. Some 4.65 million people were in acute need due to a convergence of vulnerabilities resulting from displacement, exposure to hostilities and limited access to basic goods and services, while an additional 1.1 million people in need were in hard to reach locations.

There was a relative increase in the level and pace of IDP and refugee returns in 2019, with UNHCR having verified over 95,000 refugee returns to Syria - actual figures were likely to be higher. Since 2016, a total of 230,000 refugee returns has been verified by UNHCR. Added to this was an estimated 494,000 spontaneous IDP returns in 2019 (according to OCHA). With people returning despite the challenging circumstances, UNHCR's operational focus shifted from emergency response to durable solutions. The operation aimed to provide initial support to returnees and vulnerable people through an area-based approach. This included immediate shelter repair, legal aid and support for documentation, community-based protection, primary health care, livelihoods and education. Support to IDPs and returnees required wider and more predictable humanitarian space for all actors.

Key challenges in 2019 included shrinking humanitarian space, the conditions of people living in overcrowded IDP sites, particularly in the north-west and north-east of the country, as well as the needs of host communities who shared resources with the displaced.

<https://reporting.unhcr.org/node/2530>



SYRIA

YARMOUK CAMP



In 2019, IDPs remained not allowed to return to their homes in the camp, which was subject to heightened security measures, and movement restrictions imposed upon those who were already remained.

Field estimations carried out in the aftermath of the Syrian Government's regaining control over the area in May 2018 indicated that over 80% of the camp is devastated in action. According to the United Nations Institute for Training and Research (UNITAR) analysis, 5,489 buildings were found out destroyed in Yarmouk.

In June 2019, the PLO senior official Anwar Abdul-Hadi said that IDPs would not be allowed to return to their homes in the camp sometime soon. However, this year have witnessed the return of some 280 IDP HHs to the camp, in addition to the continuation of the rubble removal works from the main streets and alleyways as according to the rubble-removal committee, 70% of rubble had been removed.

Around 480 HHs comprise those who remained in the camp had been suffering various challenges affecting their situations - including a sharp rise in the cost of living, difficulties in securing basic needs and a high rate of unemployment.

For their part, Yarmouk students faced further challenge due to the heavy destruction that the whole schools in the camp had sustained. This forced them to walk for over two kilometers with the lack of transportation to reach schools out the camp.

Furthermore, looting works to civilian homes in Yarmouk Camp by pro-GoS groups continued as trucks have been frequently caught stealing iron from destroyed buildings, power copper cables from streets and abandoned homes.

WASH (Northern Yarmouk)



WASH
2,500
beneficiaries
70% women

The Jafra Foundation was the sole actor in the camp to provide water and waste management services.

Solid Waste Management

- Cleaning of streets and public sites on a daily basis.
- 8 waste collection points set and marked for residents to dispose of their household waste.
- Waste transferred via trucks to the dumpsite, remotely located from residents' houses.

The benefit of the activities is a three-fold one:

- re-opening roads to allow returnees to easily access their houses;
- diminish the presence of insects and rodents (that cause the spread of diseases);
- allow for the implementation of livelihood projects.

Around 35 workers and volunteers worked tirelessly to clean the camp and clear its roads. With rental of trucks and bulldozers, an average of 11 tons of rubble and waste was removed daily.

Several main roads and sideways were cleared, after which workers and volunteers conducted thorough cleaning. The collected rubble and waste were transferred to dumpsites located on the outskirts of the camp, remotely located from any residential buildings and facilities.

Health

6,400
beneficiaries
62% women

Primary Health Clinic

Access to general consultation, eye care, dental care, pediatric care and reproductive health care. Medication was also provisioned as prescribed by doctors.

Emergency Response



2,500 Food Baskets distributed to

500
households

Hot meals to

2400
beneficiaries

5 days /week during 3 months

SOUTH DAMASCUS



The area is comprised of three main towns: Yelda, Babilla and Beit Sahem. GoS regained control over the whole southern part of Damascus city in May 2018 after a reconciliation agreement was reached between the Opposition Armed Groups and GoS resulted in the evacuation of fighters and civilians who refused the return of state rule to insurgent territory in the north near the Turkish border. The total number of evacuees is estimated to 8135 individuals, 2500 of which are Palestinians.

In 2019, the humanitarian situation in the three towns remained dire for around 100,000 civilians: of which 3500 households were Palestinians. Access to food, water and utilities presented significant challenges for households.

Palestinian refugees were still required to secure a formal consent by the concerned authorities in order to exit and enter the area.

Arrest campaigns were frequently conducted throughout this year, and high rates of male conscription were noted.

By the end of the year, civilians have voiced deep concern over news that a list of 5,000 wanted civilians of South Damascus was circulated by general branch of conscription to the security checkpoints around the area, the Mukhtars of neighborhoods and police stations undertook the responsibility of informing the youth as soon as possible, to turn themselves in no later than the end of October 2019.

Food Security and Livelihoods



240
beneficiaries
60% men

Agriculture

- Cultivation and harvest of 240 dunums of land (rented by the Jafra Foundation) by 240 HHs (96 female headed HHs/ 144 male headed HHs).
- distribution of crops: lettuce, radish, spinach, parsley, fava beans and peas.
- Access to water via the rehabilitation of 4 wells and placement of 1 water tank/dunum.
- Provision of seeds, fertilizers, agricultural tools and truck rental to plow the lands.
- Guidance of an agricultural expert.
- Three technical agricultural trainings (23 women / 57 men beneficiaries):
 - Proper usage of equipment and hand tools.
 - Identification and removal of harmful weeds.
 - Identification and treatment of plant fungal disease.

Career Service Desk

A Career Service Desk was established to map employment opportunities and link them to youth; 20% of vocational trainees found a job despite the 80% unemployment rate.

Jobs included working in clothing stores, sewing stores, hairdressers, carpentry workshops and employment within the Jafra Foundation's office in South Damascus.

Vocational Training

- Food Production Training for 80 Female Youth. Trainees also attended English courses and benefited from recreational activities. A Day Care was established to care for children of the trainees as they attended their courses.
- Wool knitting for 10 beneficiaries.
- Hairdressing for 17 beneficiaries.
- Carpentry for 14 beneficiaries.
- Soap production for 51 beneficiaries.



Regular Food Distribution

3,360 Food Baskets were distributed to residents of South Damascus.

1,500
households

45
beneficiaries

Women Center

- Trainings
- Sewing & embroidery workshop

Child Protection



- **Structured Psychosocial Support:** Using the DEAL curriculum: "Little Fellow" for children aged 6-9 years old and IDEAL for children aged 10-13 years old. These modules allow participants to recognize and deal with their own emotions and those of others in constructive ways.
- **Recreational activities:** Painting, arts and crafts, recycling, cinema, puppets, etc. These activities aim towards being therapeutic while encouraging team spirit and paving way for self-expression.
- **Awareness Raising Sessions:**
 - The importance of family
 - "My Safe Space"
 - Gender Based Violence
 - Children's rights
 - Child labor
 - Early marriage
 - ...

4,581
children

55% girls

Education



873
children & youth

471 girls & 402 boys had access to non- formal education and remedial classes divided in two shifts.

Youth

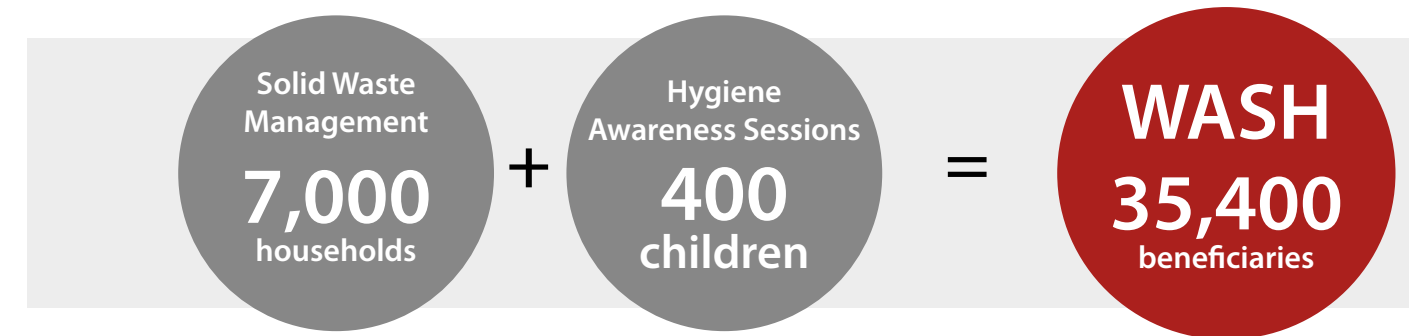
- **Soft skills:**
Computer ICDL
English
French

60
youth
50% girls

- **Sport**
Football
Gymnastic

60
youth
60% boys

WASH



Shelter

When the evacuation of Yarmouk Refugee Camp started around the middle of May 2018, Jafra prepared a school in the town of Yalda. Immediately, about 100 families were received and were provided with mattresses, pillows and blankets. In 2019, 118 families are still living in the shelter. An equipped kitchen was provided to them in the shelter.



QUDSAYA GATHERING



Security tension and turmoil prevailed every now and then, as heavy security restrictions were imposed, accompanied with random, unannounced security raids on the district conducted by the security forces which occasionally deployed across the area and set up makeshift checkpoints, before they subjected civilians to intensive inspection.

Qudsaya gathering is located north west of Damascus with a population of approximately 200,000 individuals, of which 35,000 are Palestinians, underwent a reconciliation agreement between the GoS and OAGs in October 2016.

In 2019, residents inside Qudsaya remained subjected to poor infrastructure, poor services, increased unemployment and an increased humanitarian need for basic needs, in addition to enduring sharp shortage of cooking and heating gas and fuel especially during winter season.

Food Security and Livelihoods



30
93% women

Vocational Training

Food Production - Sewing

- Beneficiaries received a 1-month business training and formulated their business plans.
- Jafra prepared an exhibition in Qudsaya where participants had the chance to display and sell their products.

Education

- Access to non-formal education & remedial classes (two shifts)
- Risk education

2,149
beneficiaries
63% girls

Child Protection



8,731

55% boys

- **Structured Psychosocial Support:**
Using the DEAL curriculum: "Little Fellow" for children aged 6-9 years old and IDEAL for children aged 10-13 years old.
- **Recreational activities:**
Painting, arts and crafts, recycling, cinema, puppets, etc. These activities aim towards being therapeutic while encouraging team spirit and paving way for self-expression.
- **Awareness Raising Sessions:**
 - The importance of family
 - "My Safe Space"
 - Gender Based Violence
 - Children's rights
 - Child labor
 - Early marriage
 - ...

Youth



- **Soft skills:**
Computer ICDL
English
French

60
youth

55% girls

- **Sport**
Football
Gymnastic

60
youth

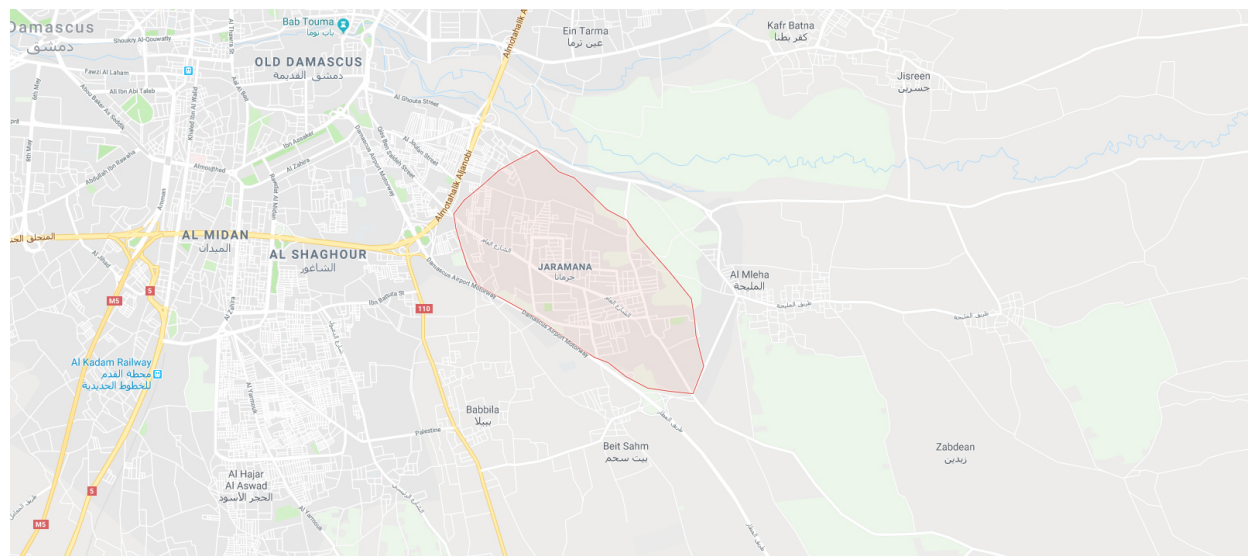
65% boys

Shelter

Beneficiaries were provided with food, cleaning products, clothes, medical care and an equipped kitchen.

120
families

JARAMANA CAMP



The camp hosts over 5000 IDPs families from other Palestinian refugee camps mainly Yarmouk, Huseiniya, Sayyida Zeinab, Sbeinah and Diabiyah.

Prior the armed conflict, 8,000 persons resided in the camp. Throughout the Syrian crisis, the camp remained under GoS control; since 2011, residents have sought shelter inside the camp, with the IDP population almost doubling the total population, estimated currently at 30,000 individuals.

In 2019, Households at the camp remained enduring difficult living conditions including the steep rental fees and the heightened rates of unemployment among residents – the majority of them have lost their income source due to the conflict.

Overpopulation and mass unemployment -both a direct result of the conflict- have caused a breakdown in services and infrastructure in Jaramana, with many residents and IDPs living in poverty unable to meet their basic needs.

Food Security and Livelihoods

Vocational Trainings

food production

40
women

Child Protection



- **Structured Psychosocial Support:** Using the DEAL curriculum: “Little Fellow” for children aged 6-9 years old and IDEAL for children aged 10-13 years old.

- **Recreational activities:** Painting, arts and crafts, recycling, cinema, puppets, etc. These activities aim towards being therapeutic while encouraging team spirit and paving way for self-expression.

- **Awareness Raising Sessions:**
 - The importance of family
 - “My Safe Space”
 - Gender Based Violence
 - Child labor
 - Early marriage
 - ...

Celebrations:

Celebration of national and international occasions such as Mother’s Day, Earth Day, etc.

PSS activities

8411
children

63% girls

Education

non-formal education
& remedial classes

400

80% girls

school dropout
awareness sessions

400

beneficiaries

risk education

47

beneficiaries



Youth

- **Soft skills:**
Computer ICDL
English
French

60
youth

52% boys

- **Sport**
Football
Gymnastic

60
youth

70% boys

HOMS CAMP



Throughout 2019, residents remained enduring difficult living conditions due to the increased unemployment, the frequent power blackouts, limited provision of services, and increased unemployment in addition to the heavy security restrictions and random, unannounced security raids on the camp which was already isolated from its surrounding by a metal wall built by GoS in June 2015.

Prior to the ongoing crisis, the camp was home to 22,000 individuals. Thousands of people were displaced due armed conflict around the camp. Throughout the ongoing crisis, the camp remained under GoS control.

The deteriorated humanitarian and security situation forced hundreds of people to flee the country, taking dangerous illegal routes by land and sea.

Food Security and Livelihoods



Vocational Training

hairdressing
50
beneficiaries
60% men

make-up
20
women

sewing
30
women

Education

non- formal
education and
remedial classes
2748
75% girls

Two shifts

Child Protection

- **Structured Psychosocial Support:**
Using the DEAL curriculum: "Little Fellow" for children aged 6-9 years old and IDEAL for children aged 10-13 years old.
- **Recreational activities:**
Painting, arts and crafts, recycling, cinema, puppets, etc. These activities aim towards being therapeutic while encouraging team spirit and paving way for self-expression.
- **Celebrations:**
Various celebrations such as Earth Day and Eid el Fitr

- **7 Awareness Raising Subjects:**
 - The importance of family
 - "My Safe Space"
 - Gender Based Violence
 - Child labor
 - Early marriage
 - Children's rights
 - The Down Syndrom (for caregivers)

PSS activities
4008
children
75% girls



Youth



- **Soft skills:**
Computer ICDL
English
French

60
youth
50% girls

- **Sport**
Football
Gymnastic

60
youth
60% boys

HUSAINEYE GATHERING



Husaineye Gathering is located in southwest Damascus and is administratively under Rural Damascus governorate. Prior to the crisis, the gathering was a home to 125,000 individuals (of both Syrian and Palestinian nationalities). GoS regained the control over the gathering in September 2013. Husaineye IDP HHs had not been allowed to return to their homes however, until August 2015. Though, less than 50% of the total population had the opportunity to return to the gathering.

The humanitarian situation inside the gathering remained desperate in 2019. HHs faced different challenges including, limited access to water and power, fuel crisis including shortage of cooking gas, disfunctional infrastructure, heightened unemployment, price leap, in addition to the transportation crisis that affected school and university students in particular.

Notably, Husineye was subject to heightened security measures and movement restrictions imposed upon its residents with the deployment of GoS checkpoints in the area. Only the area residents were allowed to enter and exit the area; any external visitors were required to obtain official entry consent by the relative GoS security branch.

Child Protection

- **Structured Psychosocial Support:**

Using the DEAL curriculum: "Little Fellow" for children aged 6-9 years old and IDEAL for children aged 10-13 years old.

- **Recreational activities:**

Painting, arts and crafts, recycling, cinema, puppets, etc. These activities aim towards being therapeutic while encouraging team spirit and paving way for self-expression.

- **Awareness Raising Sessions:**

- The importance of family
- "My Safe Space"
- Gender Based Violence
- Children's rights
- Child labor
- Early marriage
- ...

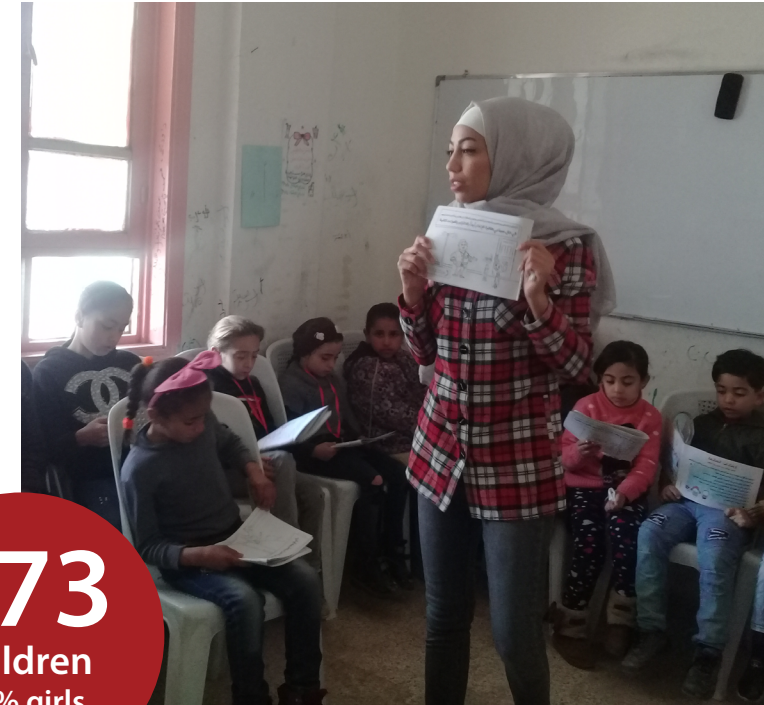
3056
children
55% girls



Education

- Non-formal education provided for grades 1 to 6 and 9 & 12 students.
- Bus transportation.
- Two Shifts organized.
- Parents & Association Teachers Meetings.
- Various trainings for teachers, keyworkers and caregivers:
 - Planning and development in education
 - Problem resolution
 - Teaching methodologies
 - Psychological support
 - The importance of psychological support for high school students
 - Time management & the human memory
 - Abnormal child behavior management

373
children
60% girls



Youth

- **Soft skills:**
Computer ICDL
English
French

60
youth
57% girls

- **Sport**
Football
Gymnastic

60
youth
68% boys

COMMON ACTIVITIES

Youth

As the youth element is the core of our foundation and programming: the Jafra staff, volunteers and youth from Palestinian camps and gatherings benefited from 3 internal trainings.

Trainings

- Program Management
- Finance Management
- Operation Management

42
volunteers & youth
56% men

Human Rights

Our Human Rights program is implemented in all locations to a variety of beneficiaries participating Jafra's activities.

Awareness sessions

- Children Rights campaigns
- The right to education
- The right to express
- The right to play
- The right for protection against discrimination
- The right to a family and healthcare
- The Basic Human Rights

28,787
beneficiaries

Since 2016, more than 245,000 young and old who have fled war, persecution, financial hopelessness or combinations of these, have applied for asylum in Greece.

More than 40,000 children, women and men are trapped in camps on five Greek islands. The asylum seekers are crammed together on the islands of Lesbos, Samos, Chios, Leros and Kos, as well as on the Greek mainland. They are being held in camps that relief experts say could have been made habitable in a short time. Money has been allocated from the EU and from Norway, but after almost four years conditions do not survive a closer look.

It is extremely dangerous for anyone to set off across the Mediterranean on a fragile vessel in the winter. Still, almost 10,000 people reached Greece in November 2019, mostly by sea. Every third arrival was a child. This is still a fraction of those who came in the autumn of 2015, but it is enough to overstretch a reception system already on its knees.

https://www.investigate-europe.eu/en/2020/europes-new-refugee-regime-pushing-external-borders-to-the-limit/?ie_s=ga&pk_campaign=en-minor-migrants&pk_source=google&pk_medium=pc&gclid=Cj0KCQiA7qP9BRCLARIsABDaZzgQYvXu5cM4UGO1lB8R-QTuf8x6_u3hwlAOMARJUEV93_Mb-MZR9NwaAqV0EALw_wcB



GREECE

Food Security and Livelihoods



95
women
beneficiaries

Women's space

Sewing, knitting and handcraft classes with exhibition of the products.

Ramadan Food Distribution

2000 food baskets + 2000 hygiene kits

8,000
beneficiaries

Capacity Building Trainings

Strategic planning, CV writing workshop, project writing workshop and vocational trainings provided to 80 beneficiaries.

Language courses

250 beneficiaries divided in 3 different languages: English, German and Greek.

First Aid Workshop

In cooperation with the Spanish Red Cross

40
beneficiaries

Life skills activities

- Computer classes
 - Photoshop training
- 120 beneficiaries**

Youth



All year long, Jafra offered an art and cultural programs beside to sport activities opened to the Youth:

photography
workshops
100
beneficiaries
65% girls

music
workshops
15
beneficiaries

football
team
12
beneficiaries

Health

Hygiene Awareness Raising Session
In cooperation with MSF

20
beneficiaries

Social Cohesion



In Jafra Cultural Café, 9 main events such as film screenings, concerts and other community events were organized. The space also operates as a place to relax, meet friends or study. Hosting community, volunteers from diverse countries and refugees are all participating to common events and sharing the space, which make Jafra Cultural Café a real place for exchange and discussions between the refugees and the hosting community.

In 2019, in addition to the Cultural Café activities, Jafra provide a new space to exhibit products issued from the Palestinian Community in Palestine and in the diaspora. Handalah Palestinian Heritage Center is born.

675
beneficiaries

Cultural Sustainability



150
beneficiaries

- Music classes
- Art classes
- Theater workshops
- Photography training
- Photography exhibition
- Dabke group (Palestinian traditional da performing shows all over Athens)
- Dialogue session about the Palestinian history

Spillover from the Syria crisis continues to have an impact on neighboring countries. 2019 marked the eighth year of the crisis, and Lebanon continues to be at the forefront of one of the worst humanitarian crises in modern history. Since the start of the crisis Lebanon has seen an enormous influx of refugees, and in early 2019, approximately 1.5 million Syrian refugees were residing in Lebanon, together with around 28,800 Palestinian refugees from Syria (PRS) and a preexisting population of an estimated 180,000 Palestinian refugees from Lebanon (PRL). This situation has made public services, such as health care and education, overstretched. Moreover, the conflict in Syria has affected the social and economic situation in Lebanon, which has caused higher poverty levels and increased humanitarian needs. Amid the unfolding economic crisis, poverty levels among Syrian refugees, Lebanese and Palestinian refugees are on the rise. It has also increased social tensions, noting that competition for jobs and access to services remain among the primary drivers of tension at the local level, compounded by the recent implementation of more restrictive measures on refugees.

https://www.unocha.org/sites/unocha/files/Lebanon%20HF%20Report_0.pdf



LEBANON

SHATILA CAMP



Throughout 2019, residents of the camp faced a plenty of challenges such as the limited access to food, increasing rates of unemployment, price leap, absence of relief assistance and healthcare and lack of sanitation.

Environmental health conditions in Shatila is described by UNRWA as «extremely bad», including damp and overcrowded shelters with open drains. Established in 1949, on one square kilometer for merely 3,000 people, today, the camp occupies the same limited space but has around 40,000 residents.

Poverty, overcrowded shelters and poor health conditions plague Shatila.

Notably, electric cables can be seen dangling from all over the camp causing recurrent deaths.

WASH



WASH
33,300
beneficiaries

Solid Waste Management

- Cleaning of streets and public sites 5 days a week.
- Waste transferred via tuk tuk to the dumpsite, remotely located from residents' houses.

Youth

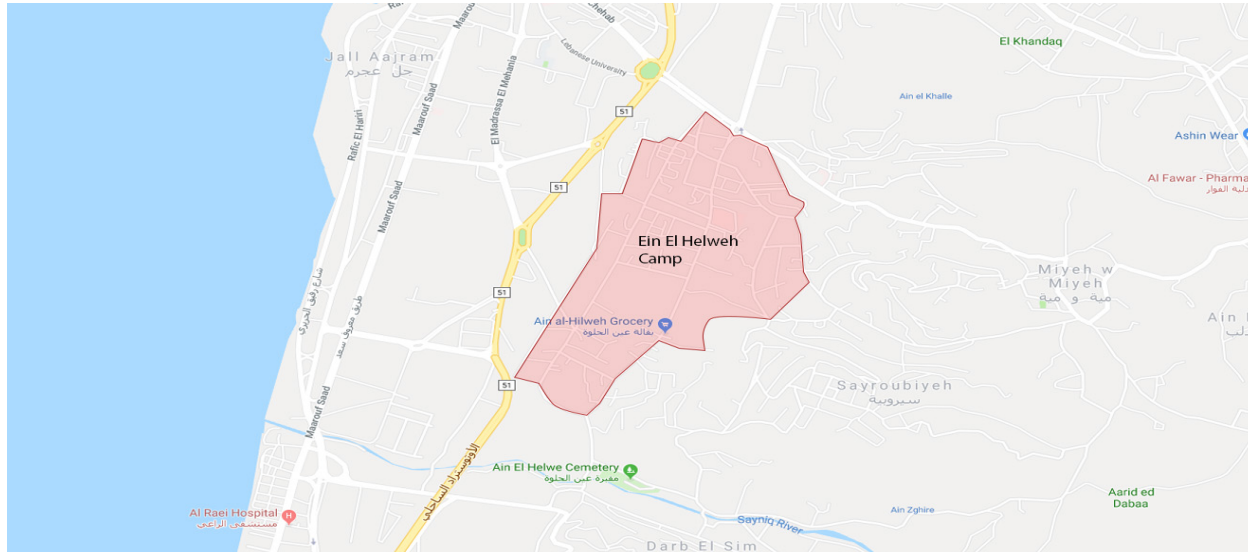


"Active Refugee" workshops provided to all the Cash-for-Work participating youth.

trainings
&
CFW
138
beneficiaries

football
40
beneficiaries

EIN EL HILWEH CAMP



After violence broke out in 2012 in Yarmouk camp, a Palestinian camp in Damascus district, Ein El-Hilweh hosted at least 6,000 Palestinians and 5,000 Syrian refugees. The camp already had a population of 65,000 individuals, living on less than one square kilometer.

Both PRS and PRL – are suffering from high rates of poverty and are mostly dependent on UNRWA and NGO provisions of basic needs, housing, health care, and education services. They have minimal sources of income, with the main reason being the Lebanese legal restrictions on work and property ownership.

In 2019, unemployment ratio in the camp (apparently the rest of the Palestinian refugees camp in Lebanon as well) was estimated at over 70%, particularly in the aftermath of the decision of the Lebanese Minister of Labor, Kamil Abu Sleiman, regarding the necessity for the Palestinians to obtain work permits, similarly to other foreign workers in Lebanon. Occasionally, security incidents had put civilian refugee lives at risk. In April 2019, A clash erupted between two armed groups resulted in a number of families to fled the camp.

Security procedures caused residents to line up in front of the gates and obstruct traffic in and out.

WASH

Solid Waste Management

- Cleaning of streets and public sites 5 days a week.
- Waste transferred via tuk tuk to the dumpsite, remotely located from residents' houses.

WASH
67,500
beneficiaries

Youth



"Active Refugee" workshops provided to all the Cash-for-Work participating youth.

trainings
&
CFW
84
beneficiaries

football
24
beneficiaries

BURJ EL BARAJNEH CAMP



Families' suffering was even worsened during winter season as the alleyways flooded regularly and the old sewage system spilled out into streets.

Residents of this overcrowded camp suffer from poor infrastructure, high rates of unemployment and shortage in health and educational services. Notably, electric cables can be seen dangling from all over the camp causing recurrent deaths.

In 2019, thousands of HHs in the camp remained enduring deteriorating humanitarian situation exacerbated by the price hike, high unemployment rates, steep rental fees, and the decline in relief assistance and basic services including health care and education.

WASH



Solid Waste Management

- Cleaning of streets and public sites 5 days a week.
- Waste transferred via tuk tuk to the dumpsite, remotely located from residents' houses.

Emergency Response

75 Food Baskets + 125 vouchers distributed to

1000
beneficiaries

Child Protection



- **Structured Psychosocial Support:** Using the DEAL curriculum: "Little Fellow" for children aged 6-9 years old, SheDEAL for girls and IDEAL for children aged 10-13 years old.

- **Recreational activities:** Painting, arts and crafts, recycling, cinema, puppets, etc. These activities aim towards being therapeutic while encouraging team spirit and paving way for self-expression.

- **Awareness Raising Sessions:**

- The importance of family
- "My Safe Space"
- Gender Based Violence
- Child labor
- Early marriage
- ...

325
children
52% girls

Youth

"Active Refugee" workshops provided to all the Cash-for-Work participating youth.

trainings
&
CFW
138
beneficiaries

football
40
beneficiaries

Education

Soft skills

- English
- Computer ICDL
- Basic Literacy & Numeracy

134
beneficiaries
50% girls



Social Cohesion

Aidoon training: the Palestinian Refugee Rights

8
beneficiaries

ACRONYMS

UNRWA: United Nations Relief and Works Agency for Palestine Refugees in the Near East

NGO: Non-governmental Organizations

GoS: Government of Syria

OAGs: Organized Armed Groups (in Syria)

GAPAR: General Authority for Palestine Arab Refugees

HHs: Households

IDP: Internally Displaced Persons

SPHERE: The humanitarian charter and minimum standards in humanitarian response

CHS: Core humanitarian standard

SOPs: Standard Operating Procedures

PSEA: Protection from Sexual Exploitation and Abuse policy

UN OCHA: United Nations Office for the Coordination of Humanitarian Affairs

ERW: Explosive Remnants of War

SYP: Syrian Pounds

ICDL: International Computer Driving License

M&E: Monitoring & Evaluation

SRA: Structured Recreational Activities

SIR: Safty Identify Referral

3 COUNTRIES

21 CENTERS

62 PROJECTS ACTIVITIES

358 EMPLOYEES

217 VOLUNTEERS

175 PRIVATE DONORS

835,787 USD BUDGET

243,579 BENEFICIARIES

1 AIM
INCREASE
SUSTAINABILITY

جفرا
J a f r a



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