



جفرا
Jafrā

للإغاثة والتنمية الشبابية
For Relief and Youth Development

ANNUAL REPORT 2020



***WE EMPOWER
COMMUNITIES***

WHO WE ARE

Jafra Vision & Jafra Mission	4
Organizational Development	5
Key Figures	6
Program Sectors & Activities	8

WHAT WE ARE ACHIEVING

Syria	15
Yarmouk Camp	16
South Damascus	18
Qudsaya	26
Jaramana Camp.....	28
Homs Camp	31
Greece	35
Lebanon	39
Shatila Camp	40
Ein El Hilweh Camp	43
Burj El Barajneh Camp	46

Dear Friends,

Jafra is pleased to share its 2020 annual report.

2020 was an extremely challenging year worldwide, due to the Coronavirus pandemic spreading quickly, being all a new thing to populations, governments and the medical sector. Consequently, and in addition to the death toll, this exceptional event provoked a high level of anxiety among populations, especially those with no access to the basic needs to protect themselves from the disease.

In the Jafra Foundation fields of operation, 2020 was not only marked by the pandemic; Lebanon has been hit hard by a cascade of events while Syria continued to be under sanction and non political solutions which let its population living under extreme poverty for a majority. In Greece, following the same restrictions than in the other European countries, all on-site operations had to be suspended and so Jafra office had to close its doors.

However, Jafra staff and volunteers never stopped working to serve in the palestinian camps and gatherings. They kept showing a continuous dedication and creativity to be able delivering online activities, education and awareness as well as on-site emergency and life-saving programs such as rubble removal after Beirut port explosion or food and mask distributions. Going through this Annual Report will show you the extend of Jafra work during the year 2020. 2020 was obviously the beginning of a new era and the multiple challenges faced by Lebanon and Syria taught a lot to the NGO community, who had to adapt its practices to fit a new reality. It is unfortunate to foresee that 2021 would not bring a much better overall situation in the fields of Jafra operation. Nevertheless, we exist and persist.

HO, Beirut, Lebanon

JAFRA IN NUMBERS

Acronyms	50
Numbers & Aim	51

WHO WE ARE



JAFRA VISION

Working to build organized, empowered, empowering and effective communities.

Jafra Foundation is a Palestinian youth organization working on a participatory approach to promote resilience in the Palestinian society in all its places of existence, starting with the role of the youth to assume their responsibilities towards their community and its just causes. In its work, the Foundation relies on humanitarian standards to carry out its activities with integrity, effectiveness, and consistency.

Jafra has the values of resilience, innovation, differentiation, accountability and responsibility, uniqueness and authenticity.

Jafra follows several strategic objectives that are reviewed and collectively discussed every

two years.

First, Jafra promotes a culture of volunteering among young people and works on qualifying them to play an effective role in the community. Secondly, Jafra works on building the capacities of the institution's cadres, develops and circulates the internal policies, works on implementing them, and promotes the principle of accountability.

Thirdly, Jafra works on the differentiation in the institution's services and maintains its continuity.

Fourthly, Jafra develops youth capacities through targeted economic empowerment programs.

Fifthly, Jafra expands the Foundation's services to include all Palestinian camps and Palestinian refugee locations, to enhance their resilience and abilities to face crises.

Sixthly, Jafra promotes the Palestinian national identity.

ORGANIZATIONAL DEVELOPMENT

In 2020, Jafra kept revising, adapting, translating several of its internal policies. With the new working methods dictated by the imperatives of distancing, it is to foresee several further adaptations in the internal manuals and policies.

Policies/Manuals/SOPs:

- Child Protection Policy
- Cash Transfer Programming SOPs
- Code of Conduct
- Duty of Care
- By-Laws
- Finance Manual
- Procurement Manual
- Safety & Security Policy
- Human Resources Policy
- Communications Policy
- Monitoring, Evaluation, Accountability & Learning Policy
- Anti-Fraud, Bribery & Corruption Policy
- Gender Equality Policy
- Protection from Sexual Exploitation and Abuse (PSEA) Policy
- Complaint Response Mechanism
- Volunteering Policy

JAFRA MISSION

Strengthening the elements of resilience of our communities, strengthening the mechanisms for their participation and building the potentials of the children, youth and women.

In 2020

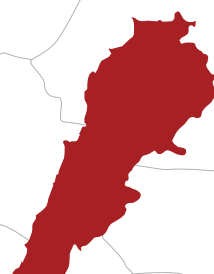
58 successful projects activities
implemented in **3** countries



Syria



Greece



Lebanon

**Jafra aided 313,640 individuals
across 10 programming sectors**

FOOD SECURITY &
LIVELIHOODS



HEALTH

CHILD PROTECTION



EMERGENCY
RESPONSE

EDUCATION



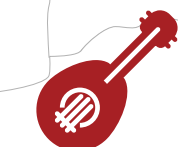
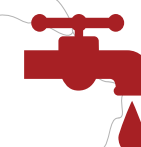
SHELTER

YOUTH



SOCIAL COHESION

WASH



CULTURAL
SUSTAINABILITY

HUMAN RIGHTS



CAPACITY
BUILDING

PROGRAM SECTORS AND ACTIVITIES

Food Security and Livelihoods

Food Security is achieved *“when all people, at all times, have physical, social and economic access to sufficient, safe and nutritious food that meets their dietary needs and food preferences for an active and healthy life”* (FAO).

Livelihood encompasses *“people’s capabilities, assets and activities required to secure basic living necessities. It is sustainable only when it enables people to cope with and recover from shocks and stresses and enhance their well-being and that of future generations without undermining the natural environment or resource base”* (IFRC).

Through Jafra’s diverse programs, our aim is to relieve poverty, improve economic well-being and build people’s capacities to restore their livelihoods and strengthen their resilience.

Programs

Regular Food Basket Distribution

In areas that are highly challenging and where markets and income generating activities are yet to be restored, Jafra provides the most vulnerable households with regular food baskets, meeting their nutritional and dietary needs.

Agriculture

Jafra invests in farmlands through nurturing, planting and yielding crops that are distributed to the most vulnerable households. Jafra also supports smallholder farmers to develop their production capacities through provision of agricultural inputs, water, seeds, fertilizers and a series of trainings. Farmers are further reintegrated in the market system, supplying food items and generating income.

Livestock

Jafra provisions food-producing animals accompanied with health services, food, water supply and shelter.

Cash Based Intervention

In areas where markets are functioning and accessible, Jafra provides vulnerable households with cash; enabling them to fulfil their needs in a dignified manner while contributing to the local economy.

Households lacking income due to the lack of job opportunities are selected to participate in Jafra’s Cash for Work program, sustaining a monthly income and learning new skills which further enhances their employment opportunities.

In vulnerable households where none of the members are able to work, (especially female-headed households, and with the absence of the bread-winner), Jafra provides them with Unconditional Cash Transfers.

Vocational Trainings and Economic Well-Being

In times of crisis; markets are affected and education is interrupted, causing a substantial increase in unemployment rates. Jafra aims to provide youth with technical skills and employment opportunities, improving livelihoods for long-term economic well-being.

Jafra offers an array of vocational trainings for both females and males on topics related to the markets needs. Trainees are then either linked to job opportunities, or provided with small grants under the guidance of a financial expert guidance to establish income generating businesses.

Child Protection

The Jafra Foundation is committed to safeguarding children from harm by striving to create safe, supportive and positive environments for children. Having Child Protection instilled as our core strategy; we offer a Child Protection program in all our areas of operation through provisioning several related services.

Jafra secures Child Friendly Spaces (CFS) in which children can play, learn and develop positive coping mechanisms.



Programs

Structured and Semi-structured Psychosocial Support

We offer structured psychosocial support using the DEAL Methodology (adopted from our partners), which is a 16-week life skills course that is focused on strengthening the healthy development of children and young people living in areas affected by conflict. It’s a semi-structured psychosocial support system with the objective of allowing children to play, learn and have fun whilst endorsing stability and routine in a disruptive environment. Activities include clubs (gymnastics, football, painting, drawing, dancing, handcraft, chess, karate, origami, theatre, cinema, puppetry, singing, poetry, science, story-telling...) and Open Days (organized with the participation of parents and community members to celebrate their children’s development and achievements).

Awareness Raising Sessions

Awareness Raising Sessions and activities on Child Protection (Child Abuse, Child Labor, Forced Recruitment to Armed Groups, Physical Exploitation, Health & Safety, Child Marriage, and Children’s Rights & Obligations) is another essential part of Jafra’s Child Protection program. Sessions are also provided to parents and key community members with the aim of adopting a holistic approach towards child protection. With the help of our partners, Jafra developed interactive and educational awareness raising materials.

Case management

Where possible, Jafra does Case Management; linking with actors on the ground we offer specialized psychological services to whom identified children are referred to.

Staff Training

Jafra and its partners provide several trainings to all Child Protection program staff, including but not limited to: Structured Psychosocial Program, Structured Recreational Activities, Safe Identification and Referral, Monitoring & Evaluation.

Education

In times of war and crisis, education is all too often interrupted or denied, leaving children and youth including refugees, migrants and internally displaced people (IDPs) – without access to education. Our goal is to provide children and youth with access to quality education so they can pave their way to a better future. Education protects children and youth empowering them, their households, and communities to recover from crises by increasing their resilience.

Education is a basic human right that has been widely proclaimed by several international normative instruments such as the “Universal Declaration on Human Rights”, the “Convention on the Rights of the Child” and the “Convention Relating to the Status of Refugees”.

Programs

Non-formal Education

In the targeted areas, Jafra provides non-formal educational opportunities to children and youth aged 4 to 22 years old. Furthermore, our inclusive learning approaches value all students with special attention to children with disabilities.

The students of the Jafra Foundation are guided in their preparation to sit for official government exams and are provided with the logistics to reach

the exam centers.

Jafra provides safe and supportive learning spaces equipped with necessary materials, as well as supports staff and their families.

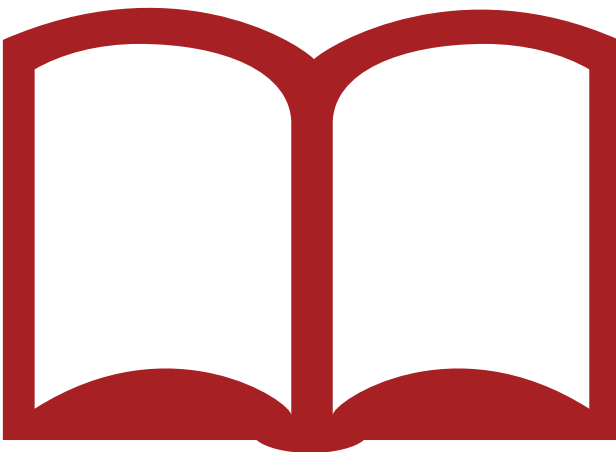
Distribution of Books and School Kits

Jafra oversees the provision of school books, stationery and uniforms for students. With the aim of implementing a holistic approach, Jafra frequently conducts “Back to Learning” campaigns to raise awareness for both children and caregivers on the importance and right to education.

Teachers and Staff Training

The Jafra Foundation staff are qualified and well-trained using the best pedagogical instruction. While the primary role of teachers is to facilitate knowledge, they are also responsible for building a warm environment, mentoring and nurturing students and in turn becoming role models for students.

Qualified teachers provide students with interactive, student-centered learning opportunities and approaches. To provide children and youth with quality educational experience, Jafra provides its teachers with a diverse set of trainings, including but not limited to: Education in Emergencies, Positive Discipline, Behavioral Management, Learning Diversities and Disabilities, and Up-to-date Pedagogy Trainings.



Risk Education

Countries with active armed conflict are always left contaminated with Explosive Remnants of War (ERWs) which often hinders reconstruction and livelihood processes as well as access to humanitarian aid. To help reduce possible harm and raise awareness, Jafra conducts Risk Education sessions with children and youth, introducing them to different types of dangerous ordnance and advising safe action. Outreach sessions are also conducted with adults throughout contaminated communities.

Youth

As a foundation founded by youth, we believe that youth are the backbone of any society hence direct its future. Jafra's aim is to support affected youth through building their capacities, developing their skills and enhancing their knowledge; empowering them to build their tomorrow, today.

Programs

Capacity Building

Management & Strategic Planning, Project Cycle Management, Human Resource Development and Financial Management are just a few of the trainings Jafra provides for youth.

Soft Skills

Foreign languages (such as English & French) and computer courses are accessible to youth throughout all our centers. They can for example learn the ICDL which is recognized worldwide.

Life Skills

To ensure a holistic developmental approach, Jafra provides youth with trainings related to communication skills, behavior modification and leadership skills, thus allowing them to instill the change they want to see in their communities.



WASH

Water and sanitation are among the urgent needs in an emergency. Interrupted access to clean water and sanitation services, in addition to absence of good hygiene practices, can often lead to disease outbreak; endangering the population's health and survival.

Jafra's WASH program aims to ensure the delivery of water and sanitation services to the most vulnerable communities to better improve living conditions. Jafra ensures that water provisioned to households adhere with international SPHERE standards.

Programs

Water

Provision of safe and clean water for drinking, cooking, personal hygiene, and household cleaning is met through water trucking from a safe source or through groundwater sources; following and its testing and relevant treatment measures. With the help of our partners, we ensure that each targeted individual has access to a minimum of 15 liters of clean water per day. The rehabilitation of wells are conducted under the guidance of technical experts. Jafra then coordinates with the local authorities to ensure proper management and maintenance of the wells (post rehabilitation).



Sanitation

Solid Waste Management through collection, transportation and disposal of waste in identified dumpsites are located in remote locations away from households.

Construction of sanitation facilities, primarily latrines, in collective shelters with careful consideration to age and gender segregation. Rehabilitation of Sanitation facilities in schools, households and public facilities.

Hygiene

Jafra conducts Hygiene Awareness campaigns in all its areas of operation targeting children in specific and the wider community in general. Our campaigns aim to promote behavioral change and good hygiene practices.

Health

Poor health weakens the population's resilience and their ability to rebuild and develop their communities. With the help of our partners, our Health Program responds to the urgent emerging needs.

Programs

Awareness

Jafra works on giving its participants the knowledge to stay in good health in general. Jafra provides awareness through its educational and child protection sectors by teaching and training children the basic knowledge to keep a healthy mind in a healthy body. Additionally, awareness sessions for youth and adults are organized in cooperation with hospitals, doctors, nurses on specific health topics such as cancer or the Covid-19 in 2020. Jafra believes in a holistic approach of health and do its best for the participants to understand that living a healthy life increases the chances keep the diseases and health problems away. As the saying goes; prevent rather than cure.

First Aid Training

With the aim of providing effective and prompt response in times of crisis, reducing injuries and improving chances of survival, Jafra provides First Aid training to volunteers and youth.

People with disabilities: as “no one should be left behind” even in most acute emergencies, Jafra conducts distribution of mobility aids for people with disabilities enabling them to better meet their needs.



Emergency Response

"Everyone has the right to a standard of living adequate for the health and well-being of himself and of his family, including food, clothing, housing and medical care and necessary social services, and the right to security in the event of unemployment, sickness, disability, widowhood, old age or other lack of livelihood in circumstances beyond his control". In accordance with the

Universal Declaration of Human Rights (UDHR) Article 25(1): in 2012, the Jafra Foundation initiated its Emergency Response program providing lifesaving assistance to the most vulnerable population impacted by crisis.

The absence of basic needs impedes socioeconomic recovery and hinders resilience in affected populations. As such, Jafra's Emergency Response program is designed to respond to various needs.

Programs

Food Items

- Food Baskets: adhering to minimum required nutritional values per individual (WHO).
- Communal Kitchen: serving daily cooked meals for households.

Non-Food Items

- Hygiene Kits: contain items to help maintain an individual's hygiene and dignity. In many cases, the distribution is supported with a brief emergency hygiene awareness session for the households.
- Household Essential Items: providing mattresses, plastic sheets, water containers and essential cooking utensils.
- Winterization Kits: providing blankets, sleeping

mats, winter clothes and Sobia heaters to protect vulnerable population against harsh winter conditions

- Energy Requirements: provision of fuel and wood for electricity and heating purposes
- First Aid Kits: in areas that are susceptible to daily armed conflict and where medical services are almost absent, Jafra provides First Aid Kits thereby allowing initial attentiveness to urgent medical cases.

Shelter

Providing shelter in crises is an essential part of the humanitarian response; it ensures privacy, dignity and safety, that strengthens the resilience of individuals and communities.

Programs

- Provision of tents and shelter kits and materials such as plastic sheets that can be used to build a simple shelter
- Rehabilitation of communal shelters
- Rehabilitation of Education Spaces and Community Spaces.

Social Cohesion

With conflict, societies are torn apart and communication amongst parties and individuals are obstructed.

Jafra's work aims to promote social cohesion on one hand and civil society and local public actors on the other hand.

This is a cross-cutting sector.

Cultural Sustainability

The increase of crises and conflict around the world is causing more people to seek refuge in foreign countries; forcing

them to leave behind their societies, memories and traditions. As refugees struggle to integrate within their new societies; the development of mutual understanding, respect and open dialogue amongst cultures deems imperative.

Thus Jafra works with refugees and host communities to promote cultural cohesion and sustainability through photography and art exhibitions, musical and poetic symposiums, as well as lectures and workshops. Cultural sustainability is also implemented through children and youth activities.

Human Rights

"Everyone has the right to seek and to enjoy in other countries asylum from persecution. This right may not be invoked in the case of prosecutions genuinely arising from non-political crimes or from acts contrary to the purposes and principles of the United Nations."

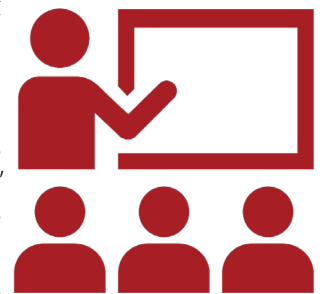
(Article 14 of the Universal Declaration of Human Rights).

Jafra believes that refugees can enhance their living conditions only when they recognize their own rights which are guaranteed through the international charters and conventions. awareness raising sessions on legal protection, non-discrimination, cultural differences and coping challenges are a vital part of Jafra's trend to guarantee the wellbeing of the refugees particularly women and children.

Furthermore, Jafra holds consultation sessions for refugees to help them understand the legal frame of being refugees and laws enforced by the country of which they seek asylum or where they temporarily land.

Capacity Building

"Capacity building is the process of developing and strengthening the skills, instincts, processes and resources that organizations & communities need to survive, adapt, and thrive in a fast-changing world. Jafra understand that building capacities means more than just improving technical skills; it means changing behaviors. For that, Jafra works on creating its own "NGO Bootcamps" and is keen to involve staff members in external trainings offered by partners.



1 AIM

STAY SAFELY ACTIVE

For people living in Syria, the past year was one of extraordinary challenge. As COVID-19 took hold across the country, Syria's debilitated health infrastructure and beleaguered health workers struggled to cope. And after nearly 10 years of crisis, the socio-economic impacts of the pandemic laid bare the pre-existing and underlying fragility of the Syrian economy. The repercussions for already vulnerable families were stark: the unprecedented economic downturn eroded livelihoods, drove up prices, and created shortages of basic goods and services. For millions in Syria, 2020 was one of the hardest years yet.

The ongoing crisis in Syria had a devastating and profound impact on the population. Overall, 11.06 million people were in need of some form of humanitarian assistance in 2020. This included 4.65 million people estimated to be in acute need. Almost 10 years since the crisis started, 6.7 million people remained internally displaced and 5.6 million people fled their homes to neighboring countries. In 2020, over 1.8 million population movements inside Syria were reported, an average of 152,000 a month. The crisis is multi-layered. Some areas were affected by ongoing conflict that caused extensive damage to crucial civilian infrastructure, such as schools, water supply systems, health facilities and housing, much of which remained unrestored. In other areas where hostilities had subsided, life remained a daily struggle due to limited access to basic services and livelihood opportunities, increasing financial hardship and eroding the capacity to cope. On top of that, the outbreak of COVID-19 took an extra heavy toll on all, exacerbating the effects of the Syrian crisis further by stressing the already fragile health-care system and affecting the local economy. In 2020, 52 per cent of public health facilities were partially damaged or non-functioning.

<https://www.unocha.org/sites/unocha/files/10%20-%20Syria%20HF%202020%20Annual%20Report.pdf>



SYRIA

Due to the Coronavirus pandemic, the Syrian government ordered to close all facilities in the country on March 15th and allowed their reopening on the 1st of October only. All Jafra facilities thus followed the order and asked the children, youth, participants to all activities to stay home.

During that long period of closure, all Jafra fields of operation in Syria kept working online in the education sector. Students were taking classes online and were receiving homework and support through the WhatsApp modality.



WASH

Syria Jafra team also showed an exceptional dedication to keep disinfecting the public spaces in all the locations; main streets, schools, public facilities, kindergartens, parks and governmental institutions. More than 1200 places have been sterilized thanks to the Jafra efforts, until the very end of 2020. The action targeted an approximate of 77,600 beneficiaries throughout the 9-month long sterilization campaign.

Health

In addition, a large awareness campaign against the Coronavirus was prepared and spread among all participants to the Jafra Centers all over the country. The campaign was targeting the children as well as their caregivers and was aiming to spread the good practices to fight the pandemic, on the hygiene level, following the recommendations of the WHO, but on the health level as well, with advices related to boosting the human body immune system. The campaign targeted an approximate number of 10,000 beneficiaries.



YARMOUK CAMP



Yarmouk Camp for the Palestinian refugees is located 8 km south of Damascus city and currently populated with 700 HHs (600 of which Palestinian HHs); 400 of which are returnees.

The military major offensive launched by GoS and its allies against IS in Yarmouk camp and adjacent neighborhoods in April 2018, lasting 33 days, have caused considerable damage and destruction. Almost 80% of the camp is destroyed, to include infrastructure and buildings (5,489 buildings are destroyed according to UN research).

Throughout 2020, Palestinian refugees who used to take shelter in Yarmouk appealed local authorities for implementing reconstruction projects and facilitating civilians' return to their homes. Given that 40% of Yarmouk residents were slated to return to their homes and retrieve their property after the

plan enters into effect, only a handful of Palestinian IDP HHs returned to the camp after getting permits by the GoS security forces.

Around 700 HHs comprise those who remained in the camp are subjected to heightened security measures, and movement restrictions.

Acts of looting of civilian uninhabited homes have continued as pro-GoS militia used to plunder just about everything they could find: electric kit, furniture, copper wiring, even the frames of the windows and doors.

Largescale official and popular objection to the reorganizational plan put forth by Damascus governorate to rehabilitate Yarmouk camp, resulted in eventually the governorate to announce the abolition of the plan. According to resources, the plan would have remarkably changed the demographic and architectural identity of the camp.

On May the 2nd, GoS forces started building a large metal gate with a dome at the camp main entrance. Local activists said the GoS were probably setting up a security checkpoint to control the civilian movement in/out similarly to those installed in other Palestinian refugee camps such as Sbeinah and Husseinyeh. The new step was criticized by many as it would expose the civilians to additional restrictions and blackmailing actions.

Emergency Response



Hygiene Kits to

500
households

2,000 Food Baskets distributed to

500
households



SOUTH DAMASCUS



South Damascus is located southeast of Damascus city and is administratively under Rural Damascus district. It is comprised of three main towns: Yelda, Babilla and Beit Sahn.

Of note, GoS regained the area in April 2018, after a reconciliation agreement with the armed opposition groups, where approximately 2500 individuals have been evacuated to Rural Aleppo and Idleb governorates.

In 2020, over 5,000 Palestinian refugee HHs taking shelter in the area have been grappling with dire conditions due to the price leap, steep rental fees, and forced military conscription with pro-government forces.

Residents of the area had sounded distress signals over the security turmoil and increasing abductions. In mid-October 10 young men were kidnapped from the area. Eye-witnesses said the abductions had been carried out by a gang wearing military uniforms and boarding a black car with no registration plate. According to some resources, more than 500 people have been arrested by the GoS security forces since the beginning of 2020.

Food Security and Livelihoods



30
beneficiaries

- Cultivation and harvest of 30 dunums of land (rented by the Jafra Foundation) by 30 HHs.
- Distribution of crops: lettuce, radish, spinach, parsley, fava beans and peas.
- Access to water via the rehabilitation of 4 wells and placement of 1 water tank/dunum.
- Provision of seeds, fertilizers, agricultural tools and truck rental to plow the lands.
- Guidance of an agricultural expert.
- Provision of technical agricultural trainings:
 - Proper usage of equipment and hand tools.
 - Identification and removal of harmful weeds.
 - Identification and treatment of plant fungal disease.
- Provision of poultry to each beneficiary.



Vocational Training

- Food Production Training for 60 Female Youth. Trainees also attended English courses and benefited from recreational activities.
 - Hairdressing for 60 beneficiaries.
 - Mobile maintenance for 60 beneficiaries.
 - Electricity wiring for 10 beneficiaries.
- Toolkits were distributed to all the participants.



Child Protection



- **Structured Psychosocial Support:** Using the DEAL curriculum: “Little Fellow” for children aged 6-9 years old and IDEAL for children aged 10-13 years old. These modules allow participants to recognize and deal with their own emotions and those of others in constructive ways.
- **Recreational activities:** Painting, arts and crafts, recycling, cinema, puppets, etc. These activities aim towards being therapeutic while encouraging team spirit and paving way for self-expression.
- **Awareness Raising Sessions**
- **Eid initiative:** 360 children received gifts
- **Your laughter is important to us initiative:** for 77 children lacking parental care.

557
children

60% girls

Education



125
children & youth

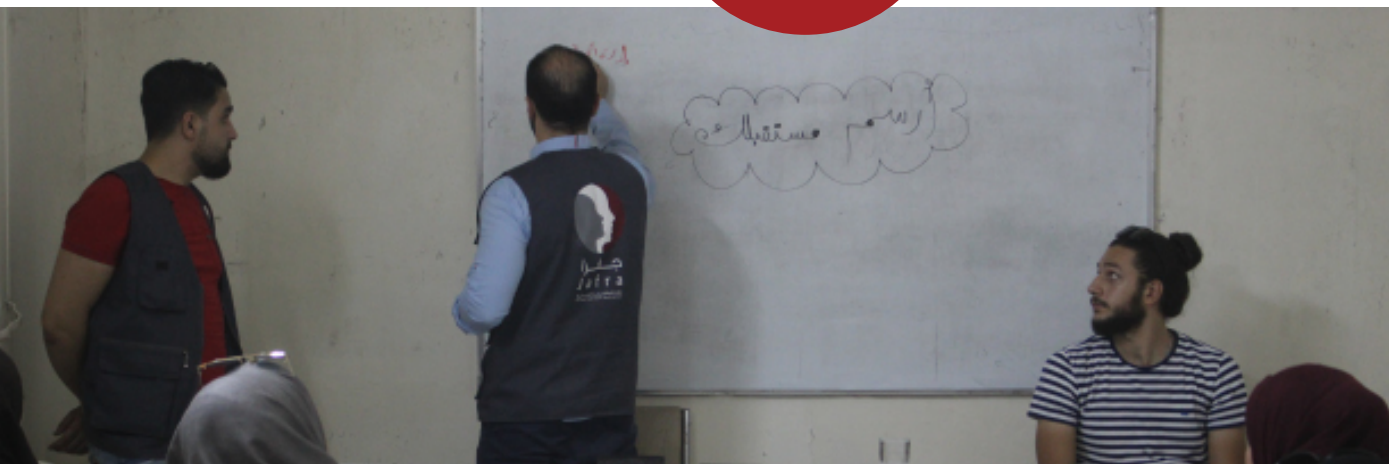
had access to non- formal education and remedial classes face to face and online through Facebook and Whatsapp groups.

Youth

- Draw your future Initiative

380
youth
50% girls

Successful students in the highschool tests were introduced to the university system.



WASH



WASH
35,400
beneficiaries

Emergency

120 food baskets were distributed in December.



QUDSAYA GATHERING



Qudsaya Gathering is located northwest of Damascus and is administratively under Rural Damascus district.

A reconciliation agreement was reached between GoS and OAGs in October 2016 that stipulated the evacuation of irreconcilable members of the armed and political opposition and lifting access restrictions. Subsequently, around 2500 individuals including OAGs fighters and their families, humanitarian activists and civilians evacuated the area to Northern Syria.

Throughout 2020, approximately 6,000 Palestinian IDP households have been struggling with the

deteriorating humanitarian situation as a result of the price leap, absence of stable financial resources, the sharp shortage in fuel supplies, frequent power blackouts, and absence of humanitarian assistance.

The vulnerable situation in the gathering has been aggravated by the restrictions imposed by the Syrian government across the war-ravaged country in response to coronavirus outbreak. The restrictions has already impacted thousands of day laborers, families with female breadwinners, people with special needs, and low-income workers.

Child Protection



- **Structured Psychosocial Support:** Using the DEAL curriculum: "Little Fellow" for children aged 6-9 years old and IDEAL for children aged 10-13 years old. These modules allow participants to recognize and deal with their own emotions and those of others in constructive ways.
- **Recreational activities:** Painting, arts and crafts, recycling, cinema, puppets, etc. These activities aim towards being therapeutic while encouraging team spirit and paving way for self-expression.
- **Awareness Raising Sessions**
- **Eid initiative:** 500 children received gifts
- **Your laughter is important to us initiative:** for 22 children lacking parental care.

Education



- Access to non-formal education & remedial classes for Elementary & Literacy, children & youth with disabilities.
- Language classes (English & French)
- Online follow up (Facebook & Whatsapp)

470
65% girls

Youth

- **Soft skills:**
Computer ICDL
English
- **Draw your future Initiative**

45
youth
55% girls

WASH



- **Disinfection campaigns**
Schools, streets, public facilities, kindergartens ...
- **Streets rehabilitation**

WASH
35,400
beneficiaries

Emergency

- **Bread distribution to**

700
households

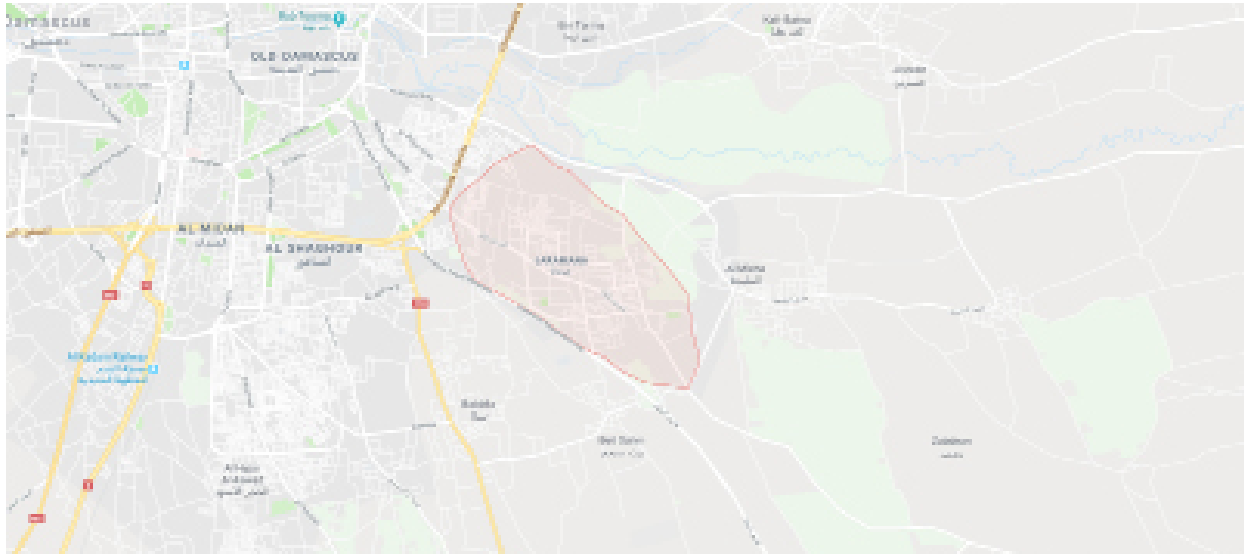
Health

Mask-making workshop
&
distribution
to

2,000
beneficiaries



JARAMANA CAMP



Jaramana camp is located 8km from Damascus on the road to Damascus International Airport. The camp was established in 1948.

Prior to the Syrian crisis, the camp was home to over 18,000 Palestine refugees. During the Syrian crisis, the number of Palestine refugees in the camp and the surrounding area increased to 49,000 due to an influx of displaced Palestine refugees from other areas, including the camp of Yarmouk. As a result, Jaramana has become one of the most densely populated areas of Damascus.

The humanitarian situation inside the camp remained desperate in 2020. HHs faced different challenges including limited access to water and power, fuel crisis including shortage of cooking gas, difunctional infrastructure, heightened unemployment, price leap.

Residents complained the abductions carried out against civilians in the area. Over recent years, several civilians, including children, have gone missing in Jaramana Camp.

Child Protection



- **Structured Psychosocial Support:** Using the DEAL curriculum: "Little Fellow" for children aged 6-9 years old and IDEAL for children aged 10-13 years old. These modules allow participants to recognize and deal with their own emotions and those of others in constructive ways.
- **Recreational activities:** Painting, arts and crafts, recycling, cinema, puppets, chess, hakawati, etc. These activities aim towards being therapeutic while encouraging team spirit and paving way for self-expression.
- **Awareness Raising Sessions**
- **Eid initiative:** 300 children received gifts
- **Celebrations:** national and international occasions
- **Your laughter is important to us initiative:** for 60 children lacking parental care.

PSS activities

425
children

60% girls

Education

non-formal education
& remedial classes

70

70% girls

homework
support

150

beneficiaries

online
follow-up



Youth

- **Soft skills:**
Computer ICDL
English
English for Master degrees

53
youth

55% boys

15
youth

100% girls

- **Sport**
Gymnastic

HOMS CAMP



Homs Camp is located within the city of Homs, 160 km north of Damascus. Prior the conflict, 20,000 Palestinian residents, including 2,500 Syrians, were living inside the Camp.

In 2020, residents inside Homs Camp remained subjected to poor infrastructure, poor services, increased unemployment and an increased humanitarian need for basic needs. Residents had access to only 4 hours of electricity per day. In addition, the cost of gas for cooking and diesel for other uses rose sharply and families were no

longer able to purchase as easily. Health facilities in the camp were largely non-existent or minimally operational due to a lack of equipment.

Reports indicated that the number of the population have been going down. According to the reports, 13,000 Palestinian are currently sheltered the camp, down from 22,000 in prior to the outbreak of the Syrian conflict.

On May the 1st, the UNRWA-run school of Al-Shajara was hit by shrapnel emanating from an explosion in an ammunition depot outside the camp, causing damage to at least one of its classrooms and a state of panic among the residents. The school was empty at the time of the incident, as all 103 UNRWA schools across Syria, due to measures taken to prevent the spread of COVID-19. Some 760 Palestine refugee children are currently registered in the damaged school building.

Child Protection

- **Structured Psychosocial Support:** Using the DEAL curriculum: "Little Fellow" for children aged 6-9 years old and IDEAL for children aged 10-13 years old. These modules allow participants to recognize and deal with their own emotions and those of others in constructive ways.
- **Recreational activities:** Painting, arts and crafts, recycling, cinema, puppets, chess, hakawati, etc. These activities aim towards being therapeutic while encouraging team spirit and paving way for self-expression.
- **Awareness Raising Sessions**
- **Eid initiative:** 255 children received gifts
- **Celebrations:** national and international occasions
- **Your laughter is important to us initiative:** for 20 children lacking parental care.
- **Parental care workshop:** for 15 caregivers.

PSS activities
370
children
70% girls



Education

non-formal
education and
remedial classes

380
70% girls

+ online follow-up



Health



- Awareness raising on breast cancer

19
women

Youth



- **Soft skills:**
Computer ICDL
English

45
youth
50% girls

- **Capacity building**
Secretary & office management
Teaching skills
PSS facilitation

50
youth
90% girls



At the end of 2020, UNHCR estimated the number of refugees and asylum-seekers who had arrived and remained since 2015 totalled 119,700 (100,600 on the mainland and 19,100 on the islands), up from 112,300 a year earlier. The total includes 53,200 men, 25,100 women and 41,400 children (including 4,027 unaccompanied). In 2020, 9,714 arrivals were recorded by sea and 5,982 by land, 79% fewer overall than in 2019. 34,325 people were recognized as refugees, up from 17,359 in 2019.

While legal departures grew due to relocations of unaccompanied children and vulnerable asylum-seekers, the pandemic significantly reduced Dublin family reunion departures, and irregular departures increased, in particular through the Western Balkans.

The humanitarian situation on the islands remains dire, with a critical need to improve reception conditions and identify long-term solutions. On the islands of Samos and Chios, around 6,100 individuals remain in reception centres with capacity for 1,750, while over 3,000 are in makeshift shelters with limited heating. On Lesbos gaps in drainage, electricity and heating persist.

Self-reliance and integration remain major concerns. Further efforts are required by the authorities to remove obstacles that refugees encounter in exercising their rights and access social services. UNHCR will work to increase opportunities for self-reliance. Despite the transfer of 750 unaccompanied children and youth from RICs to temporary accommodation on the mainland in September 2020, some 3,700 children in families and 126 unaccompanied and separated children remain in the island and Evros reception facilities in poor conditions.

Access to territory significantly deteriorated in 2020 and UNHCR continues to call on the authorities to ensure access to reception procedures.

https://reporting.unhcr.org/greeceQTuf8x6_u3hwlAOMARJUEV93_Mb-MZR9NwaAqVOEALw_wcB



GREECE

Food Security and Livelihoods



134
women
beneficiaries

Women's space

Handcraft, hairdressing and English.

Life skills activities

- Computer classes
- Photoshop training

79

beneficiaries

Child Protection

In cooperation with Love Without Borders For Refugees In Need.



painting
workshops
20
children

Youth



All year long, Jafra offered art and cultural programs opened to the Youth:

- Photography workshops
- Music workshops
- Dabke
- Language courses (English, German, Greek, Arabic)

Online courses from 24 March

740
beneficiaries

The situation in Lebanon significantly deteriorated in 2020. As the country faced the ongoing impact of the crisis in neighboring Syria, needs among all population groups also grew as a result of the socio-economic crisis. This already difficult situation was later compounded by the COVID-19 pandemic and then, the four of August Beirut Port Explosions.

The current crisis in Lebanon is driven by a mixture of regional, political, governance and development challenges, which are now converging to produce an increasingly visible humanitarian impact. In addition, since 2011, the Syria crisis meant, among other things, that the country also hosts the largest per capita number of refugees worldwide, including an estimated 1.5 million Syrian refugees, 27,000 Palestine refugees from Syria, in addition to an estimated 180,000 Palestine refugees already living in the country.

The economic landscape is characterized by a lack of competition, reliance on imports and low productivity, a chronically inconducive business environment, high production costs, low levels of investment, and adverse geopolitical conditions. The Banque Du Liban (BDL) finds itself in a critical position with foreign currency reserves at an alarming \$17.9 billion, as of November 2020, which could result in shortages of basic imported goods (medicines, seeds, wheat, etc.) and fuel. Gross domestic product (GDP) growth averaged 9.2 per cent throughout 2007- 2010, but then declined sharply to an average of 1.3 per cent over 2011-2018, and -6.9 per cent in 2019. GDP is expected to contract by 25 per cent in 2021.

<https://www.unocha.org/sites/unocha/files/11%20-%20Lebanon%20HF%202020%20Annual%20Report.pdf>

LEBANON



As for Syria and Greece, due to the Coronavirus pandemic, the Lebanese government imposed the closure of all institutions which let the schools, the kindergartens, the associations and all kind of non-vital services inaccessible to the public. To be sure Jafra beneficiaries were well and safe, Jafra teams kept in touch with everyone through the WhatsApp; giving courses, PSS sessions, recreational and sport activities as well as awareness on the preventive measures to fight against the Coronavirus.

Health

Jafra Lebanon created a comprehensive Health campaign to invite the beneficiaries avoiding the disease and live a healthier life, helping them to boost their immune system.

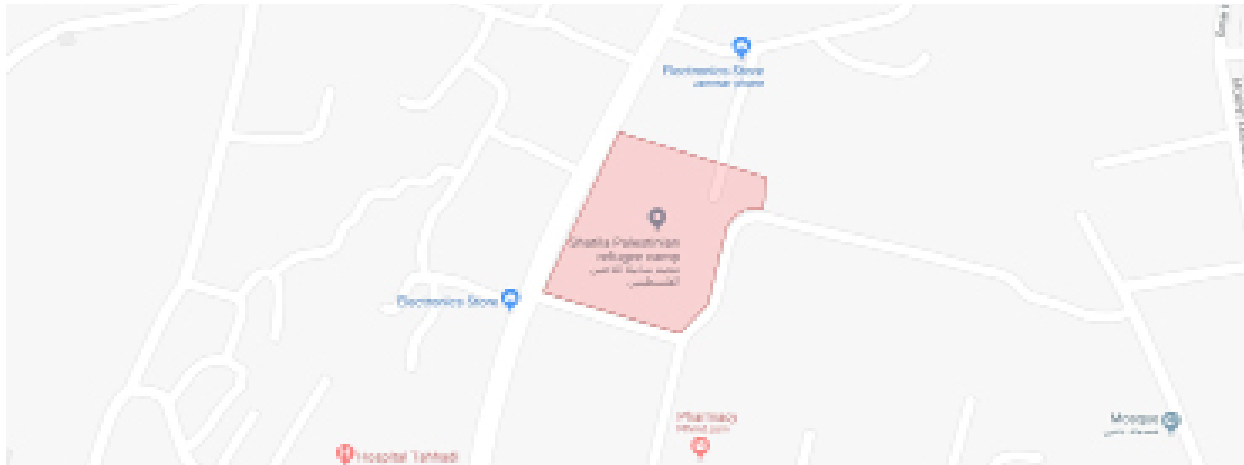


Capacity Building

In November 2020, Jafra Lebanon created and organized its first NGO Management Bootcamp. The 10 days training allowed 18 participants to learn how to navigate within the NGO sector and become part of it. The operation permitted to several participants to find a job in NGOs afterwards.



SHATILA CAMP



damaged buildings and search for missing people at the zone of the blast.

Environmental health conditions in Shatila was described by UNRWA as «extremely bad», including damp and overcrowded shelters with open drains. The dire economical situation which has been exacerbated by COVID19 crisis force people to seek for any income resources outside. Furthermore, the population have suffered power frequent blackouts, with the leap in prices of fuel. The blackout duration has reached to 18 hours a day in average.

In the wake of the devastating explosion that hit Beirut, residents of the camp offered their homes to shelter the families who had been displaced by the disaster. Tens of people have volunteered to join the works of rubble removal, reconstruction of the

WASH



WASH
33,300
beneficiaries

Solid Waste Management

- Cleaning the streets and public sites 5 days a week.
- Waste transferred via tuk tuk to the dumpsite, remotely located from residents' houses.

Education

Early Childhood Education through online sessions in cooperation with War Child.

123
children

Youth



trainings
&
CFW
194
beneficiaries

football
39
beneficiaries

“Active Refugee” workshops provided to all the Cash-for-Work participating youth.

EIN EL HILWEH CAMP



the camp.

Residents of the camp have been facing frequent power blackouts due to the dearth in fuel supplies needed to run electricity generators. Security procedures cause residents to line up in front of the gates and obstruct traffic in and out.

While the harbor explosion did not have a major physical impact on Palestine refugee camps and vital installations, the overall effect on the country will most likely affect the vulnerable communities most.

The huge financial and economic challenges that swept across the country in 2020, put a large percentage of the population under the poverty line. The lockdown and restrictions caused by COVID-19 stripped vulnerable communities, including Palestine refugees, from the meager access they had to employment opportunities.

In order to control the Corona spread, the Joint Security Force decided on August the 15th to shut down all commercial shops and institutions for 7 days. Additional precautionary steps would be in force including the closure of coffeeshops and calling residents to avoid gathering. The decision came after Al-Hamshari hospital administration's statement on detecting 8 COVID19 infections in

Food Security and Livelihoods



hair-dressing
training

30

beneficiaries

Education

Basic Literacy & Numeracy to

10
beneficiaries

WASH

Solid Waste Management

- Cleaning of streets and public sites 5 days a week.
- Waste transferred via tuk tuk to the dumpsite, remotely located from residents' houses.

WASH
67,500
beneficiaries

Youth



"Active Refugee" workshops provided to all the Cash-for-Work participating youth.

trainings
&
CFW
156
beneficiaries

football
39
beneficiaries

BURJ EL BARAJNEH CAMP



the zone of the explosion to take part in rubble removal works, reconstruction of the damaged buildings and search for missing people. On August the 9th, one Palestinian refugee from Burj El-Barajneh camp was pronounced dead, after he succumbed to wounds he sustained in the massive explosion that rocked the Lebanese capital Beirut.

Local resources noted to that 700 buildings in danger of collapse if they remained without rehabilitation.

By July, On their side, the Joint Security Force in the camp installed checkpoints at the main entrances to ensure that all individuals were adherent to protection and safety measures. They moreover called people to avoid gathering, keep social distance, wearing masks and personal frequent disinfection.

On August the 4th, tens of injuries from Beirut blast affected parts of the city were rushed to Haifa hospital in the camp to receive needed care.

Throughout the days following the disaster, civil foundations and activists in the camp rushed into

WASH



Solid Waste Management

- Cleaning the streets and public sites 5 days a week.
- Waste transferred via tuk tuk to the dumpsite, remotely located from residents' houses.

Child Protection



- **Structured Psychosocial Support:** Using the DEAL curriculum: "Little Fellow" for children aged 6-9 years old, SheDEAL for girls and IDEAL for children aged 10-13 years old.
- **Recreational activities:** Painting, arts and crafts, recycling, cinema, puppets, etc. These activities aim towards being therapeutic while encouraging team spirit and paving way for self-expression.
- **Awareness Raising Sessions**
- **Celebrations:** national and international occasions
- **Caregivers Awareness Sessions:** for 698 caregivers.

1274
children
55% girls

Online sessions from March

Education

Soft skills

- English
- Computer ICDL
- Basic Literacy & Numeracy
- + Online Courses

225
beneficiaries
60% girls



Youth

"Active Refugee" workshops provided to all the Cash-for-Work participating youth.

trainings
&
CFW
194
beneficiaries

football
40
beneficiaries

ACRONYMS

UNRWA: United Nations Relief and Works Agency for Palestine Refugees in the Near East

NGO: Non-governmental Organizations

GoS: Government of Syria

OAGs: Organized Armed Groups (in Syria)

GAPAR: General Authority for Palestine Arab Refugees

HHs: Households

IDP: Internally Displaced Persons

SPHERE: The humanitarian charter and minimum standards in humanitarian response

CHS: Core humanitarian standard

SOPs: Standard Operating Procedures

PSEA: Protection from Sexual Exploitation and Abuse policy

UN OCHA: United Nations Office for the Coordination of Humanitarian Affairs

ERW: Explosive Remnants of War

SYP: Syrian Pounds

ICDL: International Computer Driving License

M&E: Monitoring & Evaluation

SRA: Structured Recreational Activities

SIR: Safty Identify Referral

3 COUNTRIES

19 CENTERS

58 PROJECTS ACTIVITIES

286 EMPLOYEES

190 VOLUNTEERS

209 PRIVATE DONORS

1,800,000 USD BUDGET

313,640 BENEFICIARIES

1 AIM
STAY SAFELY
ACTIVE

جفرا
J a f r a



www.jafrafoundation.org



[jafra.foundation](https://www.facebook.com/jafra.foundation)



[jafra_foundation_sy](https://www.instagram.com/jafra_foundation_sy)



[jafra-foundation](https://www.linkedin.com/company/jafra-foundation)



[jafra_sy](https://twitter.com/jafra_sy)